

# Customer Service

**Purpose:** To evaluate each contestant's preparation for employment and to recognize outstanding students for excellence and professionalism in the field of Customer Service

**Clothing:** Official SkillsUSA dress or business-like attire

**Contestants:** Open to all active members of SkillsUSA. One contestant from each school that has registered for this contest on the Regional registration form (open to postsecondary and secondary).

**Equipment and Materials:**

**All Equipment will be provided by the technical committee.**

**Contestant should bring:**

Pencil

Ball point pen

Paper

Calculator (non-programmable)

**Scope of the Contest**

Scenarios will be built based on the Scope of the Contests identified in the 2010 SkillsUSA Championships Technical Standards.