



Information Technology Services



Date	Friday, February 16, 2024	Orientation Time	8:00 a.m. (CLOSED to instructors)
Location	WCSCC 518 W. Prospect Street, Smithville, Ohio 44677	Contest Time	Immediately following orientation (CLOSED contest)
Scope of Contest	<p>The competitions will have several hands-on skill scenarios that demonstrate a competitor’s entry-level employment skills selected from the list of competencies as determined by the contest coordinator. Scenarios may include but are not limited to the following:</p> <ul style="list-style-type: none"> • Diagnose and service client issues with their relation to network interaction. • Diagnose and resolve operating system and startup problems. • Demonstrate ability to use utility software, drives and other peripherals. • Demonstrate knowledge and functions of components within a computer. • Install, configure and demonstrate proper operations of devices including desktop, laptop, tablets and mobile devices. • Demonstrate ability to create, manage and operate virtual machines. • Demonstrate ability to remotely connect to and manage customer endpoints. • Demonstrate ability to configure, interconnect and secure networks. • Demonstrate interpersonal and customer service skills using service order management systems, service requests and statements of work while interacting in both consumer, consulting and corporate practices. • Demonstrate a working knowledge of information technology employment policies and observance of security best practices. • Demonstrate an ability to use PowerShell, Linux/Bash, and Windows command-line skills. 		
Testing	No		
Eligibility	1 contestant for every 50 paid members enrolled in program		
Clothing	<ul style="list-style-type: none"> • Business Casual: Polo or other collared shirt and khakis or dress pants. Close-toed dress shoes. <ul style="list-style-type: none"> ○ NO jeans or athletic shoes. School logo, contestant name or another identifier on the shirt must be covered. <p style="text-align: center;">OR</p> <ul style="list-style-type: none"> • SkillsUSA Official Dress 		
Provided by Contestant	<p>Professional Resume – Typed Hardcopy Emergency Medical Forms (Contestants must have this to compete) *Tools will be provided by Technical Committee.</p> <p>• <u>The following WILL NOT be tolerated and are grounds for disqualification from the competition:</u></p> <ul style="list-style-type: none"> ✓ No smart watches or phones in the contest area. ✓ No contact with anyone outside of the contest area once the contest begins. ✓ No inappropriate communication between contestants such as verbally degrading another contestant. 		

	<p>✓ No cheating on any portion of the contest such as informing another contestant of the skills/test prior to competing.</p>	
<p>Contest Standards</p>	<p>Contest Skilled Performance Standards</p> <p>ITS 1.0 – Perform maintenance on systems and components.</p> <p>ITS 3.0 – Manage operating systems.</p> <p>ITS 5.0 – Apply Knowledge of networking and security principles to install, configure, optimize, upgrade, troubleshoot and secure networks.</p>	<p>Aligned ODEW Career Field Technical Content Standard Outcomes</p> <p>IT Outcome 2.2 – Networking Fundamentals IT Outcome 2.5 – Operating Systems IT Outcome 2.6 – Installation and Configuration IT Outcome 2.10 – Equipment IT Outcome 2.11 – Troubleshooting IT Outcome 2.12 – Performance Tests and Acceptance Plans</p> <p>IT Outcome 2.5 – Operating Systems IT Outcome 2.6 – Installation and Configuration</p> <p>IT Outcome 2.1 – Security, Risks, and Safeguards IT Outcome 2.2 – Networking Fundamentals IT Strand 3 – Information Security IT Strand 4 – Infrastructure Systems</p>